

Safe & Reliable TRANSPORTATION

Book both scheduled & on-demand transportation.



WHAT IS SENDARIDE?

SendaRide provides transportation that is:

- Customized to your needs
- Concierge, as it is door-to-door service
- Non-emergency medical transportation
- Available for seniors, children over age 16, or anyone else needing extra assistance

HOW DO I USE IT?

- SendaRide allows you to book a ride for yourself or someone else by calling our Customer Service number at 1.800.731.1885 or by downloading our iOS app from the App store.
- You request the date, time and location for your pick up and drop off.
- You can also list any specific notes for your Care Partner (driver).

HOW SAFE IS IT?

- SendaRide Care Partners undergo a thorough 7-year background investigation, interviews, a car inspection, a check of their driving record, extensive training and are subject to random drug screenings.
- During your ride, SendaRide provides unprecedented safety and security features, such as constant GPS monitoring of the car and recorded audio of the ride.

WHAT SHOULD I EXPECT?

- A Care Partner will arrive on time, with photo ID and greet you at your door. Your Care Partner will also have a SendaRide sticker in the front windshield of their car.
- The Care Partner will walk you to their car and walk you into your drop off location.
- When picking you up from a medical appointment, the Care Partner will pick you up at the location you designate at the medical campus.

